



SUMMERHOUSE & GARDEN BUILDINGS WARRANTY

TIMBER ROT AND FUNGAL DECAY – 10 YEAR WARRANTY

Please note that timber is a natural product and can be subject to expansion and contraction from environmental or weather related conditions. Whilst Scotts takes every care they cannot be held responsible for any seasonal changes with a natural product. We ask that a certain level of tolerance must be expected.

Scotts is not responsible for any movement or maintenance of external joinery elements including the timber doors and windows.

WARRANTY EXCLUSIONS

The Warranty is NOT transferable and shall be rendered void by the following:

1. If products are not paid for in full.
2. Products have been stored, handled, installed, altered, maintained or finished improperly by others and not in accordance with the advice/instructions in the Summerhouse Maintenance Manual.
3. Damage caused by misuse or accident beyond our control.
4. Damage caused by over vigorous cleaning or hosing down.
5. Normal discolouration and wear resulting from usage, weathering and age.
6. Problems arising with the Summerhouse as a result of water pooling or poorly maintained areas causing dampness around the base.
7. Glass breakage.
8. Some type of glass phenomena occurs.
9. Where products are damaged by fire, accident, disaster, natural disaster, terrorist activity, burglary.

Responsibility rests with the customer to provide proof of purchase and delivery date.

In the unlikely event of a problem occurring, please contact the Buildings Division at Scotts of Thrapston and a Warranty Claim Form will be forwarded immediately. The Warranty Claim Form must be fully completed, signed and returned prior to any action being taken by Scotts of Thrapston.



Scotts of Thrapston Ltd. Bridge Street, Thrapston, Northamptonshire. NN14 4LR

Telephone: **01832 732366**

E-mail: **gazebos@scottsofthrapston.co.uk**

Website: **scottsofthrapston.co.uk**

